

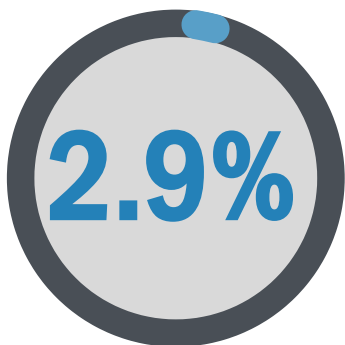
Performance Report

Employment Scorecard

November 2023



Labor Market Data



Unemployment rate

4,624,846

Labor force



66.9%

Labor force participation rate

7,948

Initial claims

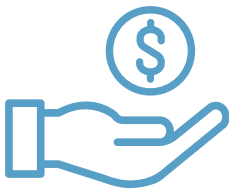
61,319

Continued claims

Unemployment Insurance

18M

Total benefits paid



3,638

Unpaid pending claimst



44,851

Pending appeals dockets*



Customer Call Center Data

22,697

Total calls handled



4.5min

Average wait time for all calls

Workforce Services Data



23,600

Customers serviced in Virginia Workforce Connection



3,000

New employment services customers



New trade impacted workers enrolled

0



1,084

New intensive reemployment customers



323

Veterans with significant barriers to employment served

\$13,270,200



Work opportunity tax credits awarded