

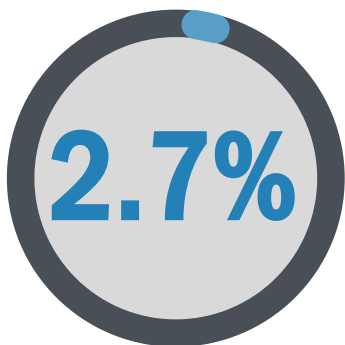
Performance Report

Employment Scorecard

October 2023



Labor Market Data



Unemployment rate

4,615,227

Labor force



66.8%

Labor force participation rate

8,517

Initial claims

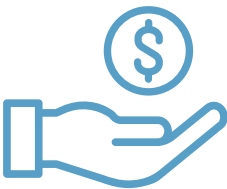
72,905

Continued claims

Unemployment Insurance

22M

Total benefits paid



3,888

Unpaid pending claimst



47,970

Pending appeals dockets*



Customer Call Center Data

30,647

Total calls handled



5 min

Average wait time for all calls

Workforce Services Data



30,404

Customers serviced in Virginia Workforce Connection



3,909

New employment services customers



7

New trade impacted workers enrolled



1,359

New intensive reemployment customers



364

Veterans with significant barriers to employment served

\$16,653,800



Work opportunity tax credits awarded