

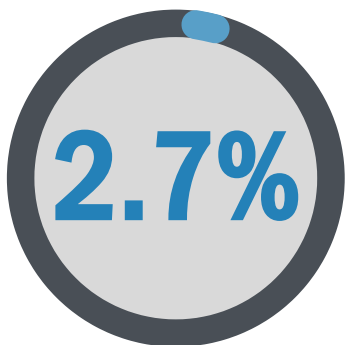
Performance Report

Employment Scorecard

June 2023



Labor Market Data



Unemployment rate

4,588,082

Labor force



66.6%

Labor force participation rate

14,946

Initial claims

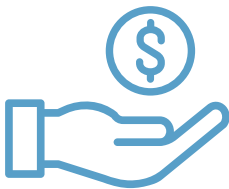
69,956

Continued claims

Unemployment Insurance

19M

Total benefits paid



5,863

Unpaid pending claims†



69,079

Pending appeals dockets*



Customer Call Center Data

38,257

Total calls handled



14 min

Average wait time for all calls

Workforce Services Data



37,303

Customers serviced in Virginia Workforce Connection



3,503

New employment services customers



4

New trade impacted workers enrolled



891

New intensive reemployment customers



488

Veterans with significant barriers to employment served

\$17,816,800



Work opportunity tax credits awarded